

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of:

Kent, et al.

Serial No.: 10/755,491

Filed: January 12, 2004

Confirmation No.: 1981

Group Art Unit: 2614

Examiner: Ramakrishnaiah, Melur

Docket No. 190250-1280

For: INTELLIGENT INTERACTIVE CALL HANDLING

**RESPONSE TO OFFICE ACTION**

Mail Stop: Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

Sir:

Applicants respectfully request entry of the following amendments and remarks contained herein in response to the non-final Office Action mailed September 13, 2006. Applicants respectfully submit that the amendments and remarks contained herein place the instant application in condition for allowance.

**AUTHORIZATION TO DEBIT ACCOUNT**

It is believed that no extensions of time or fees for net addition of claims are required, beyond those which may otherwise be provided for in documents accompanying this paper. However, in the event that additional extensions of time are necessary to allow consideration of this paper, such extensions are hereby petitioned under 37 C.F.R. § 1.136(a), and any fees required therefor (including fees for net addition of claims) are hereby authorized to be charged to deposit account no. 20-0778.